

Lauren Polasek

Founder & Principal Consultant, SuiteHeart Consulting LLC

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Professional Summary

Systems and technology professional with 6+ years in enterprise software consulting, administration, and technology training, following a career start in industrial operations and B2B account management. Oracle ACE and Oracle NetSuite Certified Administrator. Designed and delivered staff development, curriculum, and end-user adoption programs for 100+ adult learners across multiple software implementations. Skilled in NetSuite solution architecture, ERP implementation, integration governance, AI-enabled process automation, change management, and vendor and budget management. SuiteWorld co-presenter in 2024 and 2025 and board member of the Austin NetSuite User Group. Completing B.S. in IT Management at Western Governors University.

Core Skills

Solution Architecture & Design | ERP Implementation & Configuration | System Administration | Integration Governance (iPaaS / API) | Business Process Analysis | Change Management | End-User Adoption & Training | Curriculum Development & Instructional Design | Adult Learning | AI Enablement & Adoption | Process & Workflow Automation | Data Management & Security | Vendor Management & SOWs | Budget Management | Project Management | Stakeholder Engagement | Long-Term Technology Strategy

Industry Experience: Manufacturing | Agriculture & Biotechnology | Industrial Services | Distribution & Fulfillment | Public-Sector Procurement

Professional Experience

Founder & Principal Consultant

SuiteHeart Consulting LLC | Dayton, TX | August 2026 - Present

- Provide NetSuite solution architecture, implementation, and optimization for direct clients, and functional and lead delivery for consulting firms on a subcontract or termed-placement basis.
- Advise clients on AI adoption: evaluating where AI belongs in operations, implementing solutions, and training teams to use them.
- Founded The Suite School, a professional education community for NetSuite consultants, administrators, and in-house teams.

Senior NetSuite Consultant

Salora ERP | Remote | April 2026 - August 2026

- Owned solution architecture and delivery of end-to-end NetSuite implementations and optimizations for clients across multiple industries as a NetSuite Alliance Partner.
- Led client project teams and mentored consultants while managing scope, timelines, budgets, and stakeholder communication.
- Designed and delivered end-user training and technology-adoption programs, translating complex systems into practical guidance for business users.

Business Applications Administrator

PurgeRite (acquired by Vertiv) | Willis, TX | July 2025 - April 2026

- Led business application integration during the acquisition and transition to a public company.
- Administered NetSuite and integrated finance systems including Paylocity, Microsoft Entra, Celigo, Ramp, and bank connections, covering governance, security, reporting, training, risk assessment, and vendor management.

Finance Systems Manager & NetSuite Administrator

Inari Agriculture | Remote | August 2023 - July 2025

- Managed architecture and design of all integrated finance systems including NetSuite, Coupa, Okta, Blackline, Adaptive Insights, and Celigo, keeping them accurate and aligned to business strategy.
- Delivered administration, integrations, governance, security, reporting, training, and vendor management.
- Served on the Change Advisory Board and the Data and Information Governance Committee.

NetSuite Functional Consultant

ZenSuite Partners | Remote | January 2023 - August 2023

- Planned, designed, and delivered end-to-end NetSuite Managed Services projects including requirements gathering, functional design, testing, training, and support procedures.
- Interviewed, trained, and onboarded new consultants while standardizing delivery processes.

NetSuite Functional Consultant

Conexus SG | Remote | April 2022 - January 2023

- Lead consultant for post-implementation and Phase II work including optimization, customizations, integrations, release preparation, education, and administrator services.
- Managed a case load across 10 support consultants, including assignment, prioritization, and client onboarding.

NetSuite Education Consultant, Manufacturing Vertical

Oracle NetSuite | Remote | September 2021 - April 2022

- Delivered learning experiences to 100+ users preparing for implementation go-lives through live training, tailored documentation, and advising sessions.
- Built learning strategies and enablement plans while assessing ongoing education and user-adoption needs.

NetSuite Administrator & Project Coordinator

Sharp International Services | Cleveland, TX | September 2019 - September 2021

- Project and training coordinator for a full NetSuite implementation; produced and distributed 20+ company-wide training presentations and materials.
- Served as NetSuite Administrator and subject matter expert for all operations transactions, processes, and technical support.

Account Specialist & Operations Manager

Fastenal | Northeast Houston Region | May 2014 - September 2019

- Managed branch key-account sales and operations, including one year specializing in government and Texas Department of Criminal Justice sales and public-sector procurement.
- Coordinated purchasing, quoting, and fulfillment while working directly with stakeholders, end users, and procurement.

Speaking and Professional Community

Oracle ACE. Selected by Oracle to co-present at SuiteWorld, its global conference, two consecutive years (2024 and 2025), alongside NetSuite product and engineering staff, and designated lead speaker for the 2025 session. Panelist on NetSuite's live-streamed AI Connector Service session, May 2026.

Austin NetSuite User Group: founding member and board member since July 2024. Organized the March 2025 launch of the Dallas and Houston chapters, expanding a single-city group into a three-metro network. Responsibilities include sponsor relations, program planning, presenter and volunteer recruitment, and statewide event coordination.

Delivered 13 in-person workshops across three metro areas over two and a half years plus three national virtual summits. Designed nine original interactive training formats now used by other instructors. Produced a six-episode technical video series on NetSuite MCP and AI Connector integration. Five years of continuous NetSuite education content on LinkedIn. Named source in a VentureBeat feature on enterprise AI governance, July 2026.

Certifications

NetSuite Certified Administrator, Oracle NetSuite, December 2024

NetSuite Certified SuiteFoundations, Oracle NetSuite, October 2022

Coupa Procure-to-Invoice System Administrator, Coupa Software, October 2024

Microsoft Excel Associate, Microsoft, November 2020

Education

Bachelor of Science in Business Administration, IT Management

Western Governors University, expected Summer 2027